**YankiAI Task Submission Policy**

**Effective Date: July 17, 2025**

This Task Submission Policy governs the types of tasks you may request through the YankiAI platform and the limitations on those requests. It supplements the **YankiAI General Terms of Use**, **Privacy Policy**, **Cookie Policy**, **Acceptable Use Policy**, and **Personal Assistant Service Terms** (collectively, the “YankiAI Policies”).

By submitting a task request through the Services, you agree to comply with this policy. Failure to comply may result in task rejection, account suspension, or other actions as outlined in the YankiAI Policies.

**1. Allowed Types of Tasks**

You may submit requests for personal assistant tasks that are lawful, safe, and within the scope of the Services. Examples include:

**Administrative and Coordination Tasks**

* Scheduling appointments (e.g., medical, professional, or personal services).
* Making reservations (e.g., restaurants, hotels, or event venues).
* Coordinating deliveries (e.g., groceries, gifts, or packages).
* Arranging transportation or travel services (e.g., taxis, car rentals, or itinerary planning).

**Research and Recommendations**

* Finding trusted local service providers (e.g., babysitters, cleaners, tutors, or repair technicians).
* Researching publicly available information (e.g., product comparisons, event details).
* Providing recommendations for lifestyle-aligned services (e.g., kosher or halal certifications, religious event planning).

**Lifestyle and Religious Support**

* Assisting with tasks related to religious observance (e.g., Shabbat preparation, sourcing kosher products).
* Coordinating purchases or services aligned with cultural or ethical preferences.
* Setting reminders for religious or personal commitments.

**Other Services**

* Purchasing items on your behalf (e.g., gifts, groceries, or supplies), subject to payment authorization.
* Organizing personal or household tasks (e.g., event planning, decluttering assistance).

Tasks must align with the capabilities of Third-Party Providers (Assistants), primarily based in Mexico, and comply with the YankiAI Policies.

**2. Prohibited Tasks**

You may not submit task requests that:

* Violate local, national, or international laws, regulations, or third-party rights (e.g., intellectual property, privacy, or contractual rights).
* Involve illegal, prohibited, or restricted items or services (e.g., controlled substances, weapons, or illicit activities).
* Endanger the safety, health, or well-being of any person, including Assistants (e.g., tasks involving hazardous materials, unsafe locations, or harassment).
* Require impersonation of another person or entity, including fraudulent misrepresentation.
* Involve unauthorized access to accounts, devices, systems, or data (e.g., hacking, phishing, or data breaches).
* Promote violence, discrimination, hate speech, or harm based on race, ethnicity, religion, gender, sexual orientation, disability, or other protected characteristics.
* Involve gambling, adult content, explicit materials, or services deemed inappropriate by YankiAI.
* Require specialized professional services outside the scope of a personal assistant, such as legal advice, medical care, financial planning, or security services.
* Circumvent religious or cultural standards, such as requesting tasks that violate Jewish halacha (e.g., prohibited activities on Shabbat or Yom Tov) or kosher compliance.
* Misuse YankiAI’s AI tools or platform features (e.g., generating spam, false information, or automated abuse).
* Exploit Assistants or the platform for personal gain, fraud, or unethical purposes.

**3. Restricted Tasks (Subject to Review)**

Certain tasks may be permitted at YankiAI’s sole discretion but require additional review to ensure feasibility, safety, or compliance. These include:

* Tasks estimated to take longer than 30 minutes or requiring significant resources (e.g., extensive travel or complex logistics SVD).
* Tasks involving large financial expenditures (e.g., high-value purchases or bookings).
* Tasks requiring delivery to sensitive or restricted locations (e.g., airports, government offices, or high-security areas).
* Tasks involving minors, vulnerable individuals, or sensitive personal matters (e.g., childcare arrangements or medical-related errands).
* Tasks requiring specific certifications or expertise (e.g., handling regulated goods or services).

YankiAI will review such requests on a case-by-case basis and may request additional information from you. We reserve the right to reject restricted tasks without liability.

**4. Time and Scope Limits**

To ensure operational efficiency and fairness, YankiAI may impose limits on:

* **Task Volume**: The number of tasks a user may submit per day or period, based on platform capacity.
* **Task Complexity**: The duration, scope, or resources required for a single task (e.g., tasks exceeding 30 minutes may require pre-approval).
* **Geographic Scope**: Task fulfillment is primarily available in Mexico, with potential restrictions in other regions based on Assistant availability or local regulations.
* **Operational Constraints**: Services may be limited during peak times, holidays, or unforeseen circumstances (e.g., natural disasters, governmental restrictions).

Users will be notified of any applicable limits when submitting a task.

**5. Payment Authorization**

For tasks involving purchases or third-party services on your behalf, you agree to:

* Provide upfront payment authorization through the Yank-nkiAI platform for all estimated costs, including goods, services, taxes, and platform fees.
* Accept responsibility for all costs incurred by Assistants, even if a task is canceled or incomplete.
* Acknowledge that third-party purchases (e.g., goods, reservations, or tickets) may be non-refundable, as outlined in the **Personal Assistant Service Terms**.
* Review and confirm all costs disclosed at the time of your request before submission.

Payments may be processed by YankiAI (via secure third-party processors) or directly by Assistants, depending on the task. Non-payment or disputed charges may result in task cancellation or account suspension.

**6. Ethical and Religious Standards**

YankiAI serves a diverse audience, including the Jewish Orthodox community, and strives to respect religious and cultural values. You agree to:

* Submit tasks that align with ethical and respectful standards, particularly when requesting services related to religious observance (e.g., kosher certifications, Shabbat-compliant tasks).
* Clearly communicate any religious or cultural requirements in your task request.
* Verify the validity of certifications (e.g., kosher or halal) or practices provided by Assistants, as YankiAI does not guarantee compliance unless explicitly stated.

You may not request tasks that:

* Contradict Jewish halacha or other religious laws when relevant to the service.
* Disrespect the religious, cultural, or ethical values of Assistants, other users, or the YankiAI community.
* Und undermine the platform’s commitment to dignity and respect.

**7. Task Rejection and Cancellation**

YankiAI or its Assistants may reject or cancel a task at their sole discretion, including for:

* Violations of this policy, the YankiAI Policies, or applicable laws.
* Safety, ethical, or legal risks identified during review or fulfillment.
* Operational limitations, such as Assistant unavailability or resource constraints.
* Unforeseen circumstances (e.g., force majeure events like natural disasters or governmental restrictions).

If a task is rejected or canceled:

* You will be notified promptly via the Services or email.
* Any pre-paid platform fees will be refunded, subject to the **Personal Assistant Service Terms**.
* Non-refunded costs (e.g., third-party purchases or expenses) will be clearly communicated.

**8. User Responsibilities**

When submitting tasks, you agree to:

* Provide clear, accurate, and complete instructions to ensure successful fulfillment.
* Submit only lawful, safe, and respectful requests that comply with the YankiAI Policies.
* Respond promptly to requests for clarification or additional information from YankiAI or Assistants.
* Treat Assistants with respect, professionalism, and courtesy at all times.
* Review task details and costs before confirming submission.

Failure to meet these responsibilities may result in task rejection, delays, or account restrictions.

**9. Reporting Violations**

If you encounter or suspect misuse, inappropriate tasks, or violations of this policy, please report immediately to:

* **Email**: pa@yanki.ai

Include details such as the task description, evidence of misuse, and your contact information. YankiAI will investigate reports promptly and take appropriate action, which may include task cancellation, account suspension, or cooperation with authorities.

**10. Changes to This Task Submission Policy**

We may update this policy to reflect changes in our Services, legal requirements, or operational practices. Material changes will be communicated at least 30 days in advance via email, the Services, or our website. Non-material changes may take effect immediately.

Your continued submission of tasks after updates constitutes acceptance of the revised policy.

**11. Contact**

For questions, concerns, or issues related to task submissions, contact:

* **Email**: pa@yanki.ai
* **Mail**: Nelat LLC, 4221 Wilshire Blvd, Suite 312, Los Angeles, CA 90010, USA

For privacy-related inquiries, contact our Data Protection Officer at pa@yanki.ai.